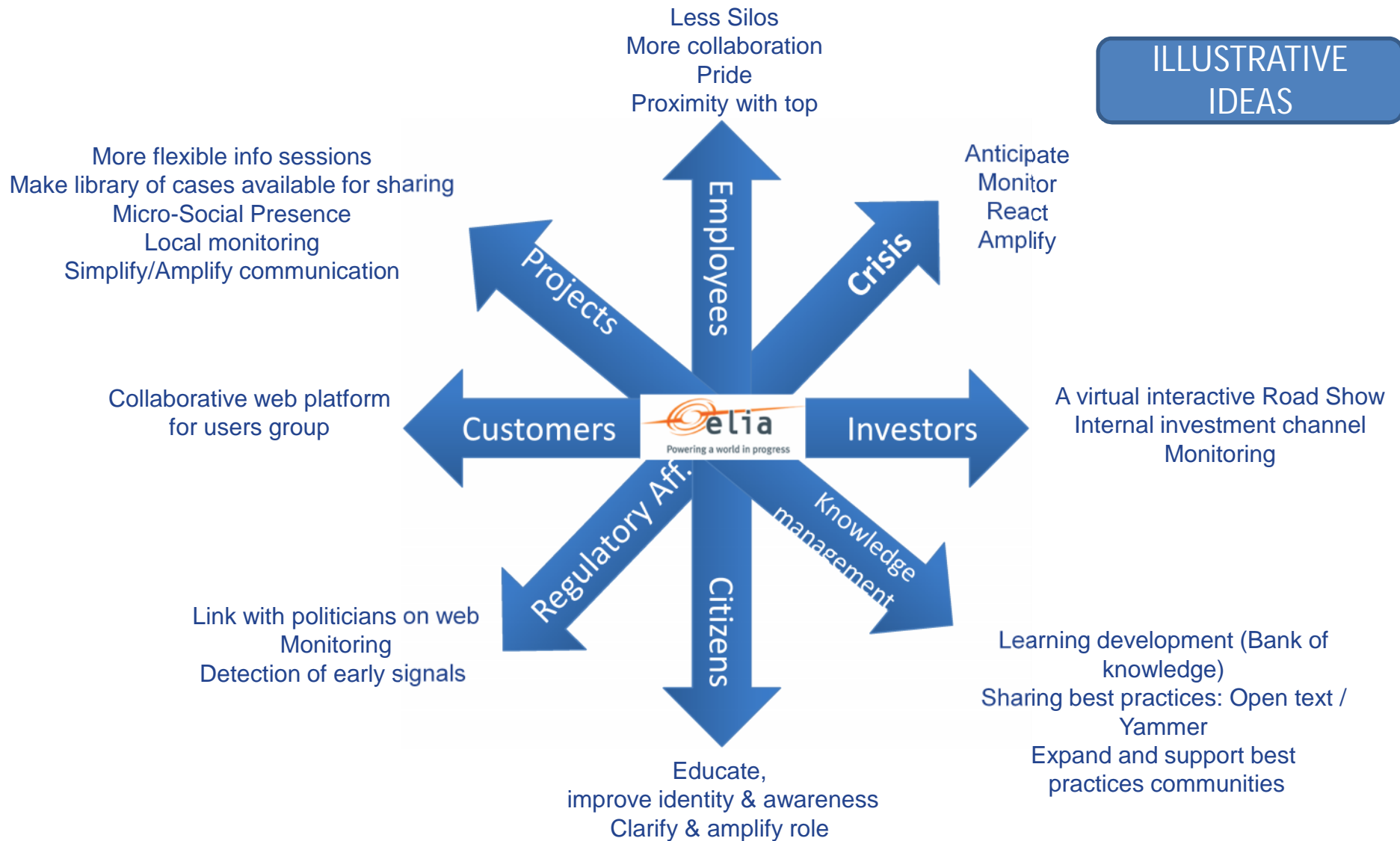


Elia wants to open through social media



There are two sides to it

Within user groups

- 'User group virtual space' to share documents, prepare meetings, discuss online before or after the meetings on key topics ('private extranet')
- Use possibly private 'Linkedin groups' or 'Facebook groups' to discuss key topics

Public sharing

- Build a 'social media' link, for instance 'Tweets' some publications, etc...
- Build open LinkedIn groups for any stakeholders interested in user group topics

Key questions

- What social tools do you use today ? Does your federation / company have a specific politic about it ?
 - How could Users' Group's meetings be more efficient & effective through digital tools (as for ex., past discussions about CDS or capacity reservation) ?
 - How could social media (like LinkedIn, Twitter, Facebook) be used to accelerate our discussion or sharing of key information ?
 - How could social software be used to collaborate more effectively ? Do you have practical experience with any ?
- ⇒ **Feedback WG BG**: need of a platform to exchange or work on documents ; no identified need of a specific virtual forum
- ⇒ **Ideas UG Plénaire ?**